

**U.S. UTILITY Patent Application**

<b>*LC</b> <b>O.I.P.E.</b>	<b>PATENT DATE</b>
<b>SCANNED</b> <b>104</b> <b>Q.A.</b> <b>LR</b>	

APPLICATION NO. 09/819446	CONT/PRIOR D F	CLASS 705	SUBCLASS 430	ART UNIT 2161 3421	EXAMINER Jasmin Hayes
------------------------------	-------------------	--------------	-----------------	--------------------------	-----------------------------

Jochen Kappel  
Josef Markgraf  
Michael Meadows

3627

Customer care and billing system

PTO-2040  
12/89[illegible]

<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	<b>DRAWINGS</b>			<b>CLAIMS ALLOWED</b>	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
<input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed.	_____ (Assistant Examiner) (Date)			<b>NOTICE OF ALLOWANCE MAILED</b>	
<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____	_____ (Primary Examiner) (Date)				
				<b>ISSUE FEE</b>	
				Amount Due	Date Paid
<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			<b>ISSUE BATCH NUMBER</b>	
<b>WARNING:</b>					

**WARNING:**

The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368. Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.

Form **PTO-436A**  
(Rev. 6/99)

FILED WITH: ☐ DISK (CRF) ☐ FICHE ☐ CD-ROM  
(Attached in pocket on right inside flap)

BEST AVAILABLE COPY

(FACE)